

Mid Ohio Surgical Associates maintains offices throughout the Columbus area to provide you with convenient access to surgical care. When calling for an appointment, please let us know which office location is most convenient for you.

Not all surgeons maintain office hours at all locations. Please check with our staff to see at which location your surgeon schedules office visits.

614.228.0768

OFFICE LOCATIONS

Mid Ohio Surgical—West

(Located on the Mount Carmel West Hospital Campus)
750 Mount Carmel Mall, Suite 200
Columbus, Ohio 43222
Fax (614) 228-7381

Mid-Ohio Surgical—East

(Located on the Mount Carmel East Hospital Campus)
5969 East Broad Street, Suite 306
Columbus, Ohio 43213
Fax (614) 755-9371

Satellite Offices

Limited office hours by appointment only

Mid-Ohio Surgical—Southwest

(Located at the Big Run Health Center)
Non-Invasive Vascular Lab only
4310 Clime Road
Columbus, Ohio 43228

Mid Ohio Surgical @ The Zangmeister Center

(Located at The Zangmeister Center)
3100 Plaza Properties Blvd.
Columbus, Ohio 43219

HOURS

Monday – Friday
8:30am – 5:00pm

614.228.0768

www.MidOhioSurgical.com



MID OHIO SURGICAL
ASSOCIATES

Surgical care you can trust.



**IMPORTANT
INFORMATION
FOR OUR
PATIENTS**



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ASSOCIATES



PREPARING FOR YOUR FIRST APPOINTMENT

To help you prepare for your first appointment, please bring along any medical records, x-rays or other information that may help our surgeons understand your medical conditions.

You will also need to bring a list of any medications you are taking.

KEEPING YOUR APPOINTMENT

An automated telephone system will call you one business day before your appointment as a reminder.

If you must cancel an appointment, kindly give us 24 hours notice so that we may accommodate another patient with urgent needs. A charge will be incurred for failure to cancel a scheduled appointment.

INSURANCE AND FINANCIAL POLICIES

You will need to provide us with your insurance card at each appointment and pay any co-pay at the time of service.

Mid Ohio Surgical Associates participates in numerous private and government insurance programs. Please remember that it is your responsibility to verify the status of your insurance coverage prior to your appointment.

“Our team of professionals include highly trained, experience surgeons, who are board certified by the American Board of Surgery. Each one is committed to easing your medical concerns, answering your questions and staying with you, from your initial visit through post-operative recovery.”

Welcome to Mid Ohio Surgical Associates—where your care is our number one concern.

CONTACTING US

DURING REGULAR OFFICE HOURS

Our offices are open from 8:30 a.m. to 5:00 p.m., Monday through Friday. During this time, call (614) 228-0768 to have your questions and concerns addressed.

AFTER HOURS EMERGENCY CALLS

If you have an emergency after hours, on the weekend or on a holiday, please call our main number (614) 228-0768. You will be connected to our answering service, which will page the on-call surgeon.

In a life-threatening situation, always call 911 or report to the closest emergency room for immediate care.

TELEPHONE PROCEDURES

All of our staff have voicemail, which is checked on a regular basis throughout the business day. Every effort will be made to return your call as soon as possible. Response times will be affected by the complexity of your questions and the availability of the medical staff to investigate your particular issue.

IMPORTANT PHONE NUMBERS

Appointment Scheduling	(614) 228-0768
Billing	(614) 545-2994
Medical Records	(614) 228-0768 x 2005
Bariatric Advocate	(614) 545-2996

At Mid Ohio Surgical Associates, we respect your time and make every effort to avoid unnecessary delays in your appointment. On occasion, your surgeon may be delayed by an emergency situation or a patient with a complicated or unexpected problem. If this should happen, your appointment may be delayed or rescheduled. We appreciate your understanding of these unfortunate medical circumstances and apologize in advance for any inconvenience.



REFILLING PRESCRIPTIONS

Please allow ample time to obtain prescription refill authorizations. You may use our automated phone system to request physician approval for your refills. Call (614) 228-0768, and request your physician's clinical support staff's extension. The automated phone system will help you along the way.

MAKING QUALITY SURGICAL CARE CONVENIENT.